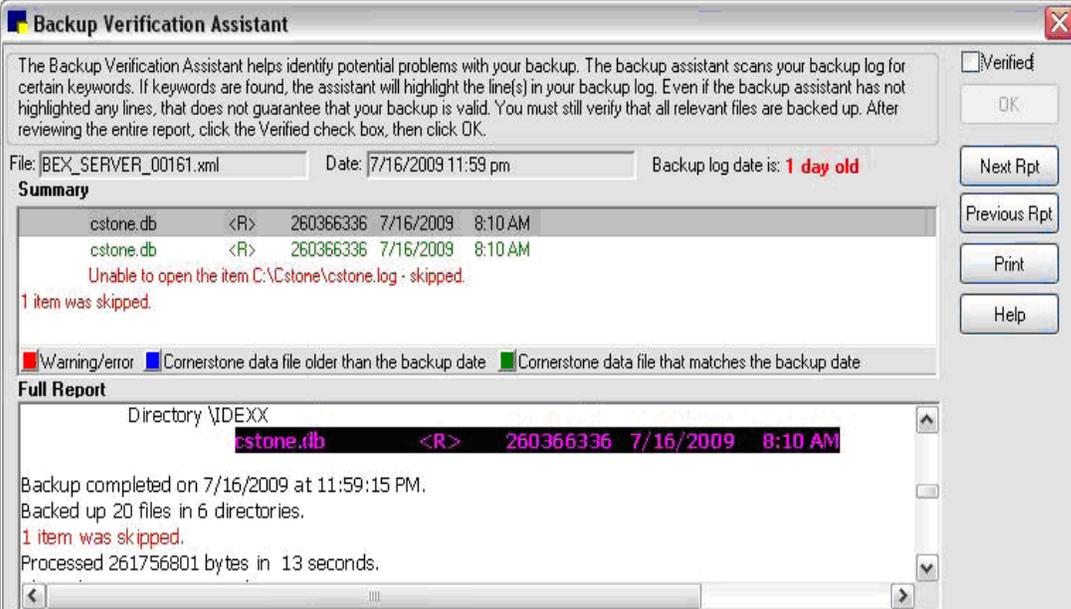


IDEXX Cornerstone*

IDEXX Cornerstone* Backup Verification Assistant

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| Document Purpose | This document is presented to IDEXX Cornerstone* customers to describe the setup and use of the Cornerstone Backup Verification Assistant. |
| Overview | The Cornerstone Backup Verification Assistant provides an extra precautionary measure to protect your data by scanning the backup log and reporting possible problems when a staff member logs into Cornerstone. If your practice uses compatible backup software, you can set up Cornerstone to automatically verify your backup. The following backup software is compatible: Backup4all™, Backup Exec™, BackUp MyPC™, PC Backup, TapeWare®, and IDEXX VetVault® Backup Solution. |
| How the Backup Verification Assistant works | The Backup Verification Assistant scans your backup log for certain keywords. If keywords are found, the Backup Verification Assistant highlights the line(s) in your backup log and displays them, color-coded, in the Summary area. Backup Exec, TapeWare and BackUp MyPC <ul style="list-style-type: none">• Red – indicates there was a warning or error during the backup process.• Blue – indicates a Cornerstone data file with a file date older than the backup date. It is normal for the cstone.db file to display in blue if an automatic backup is scheduled to run nightly.• Green – indicates a Cornerstone data file with the current file date was backed up. Backup4all and PC Backup <ul style="list-style-type: none">• Red – indicates there was a warning or error during the backup process.• Green – indicates a Cornerstone data file was backed up. IDEXX VetVault Backup Solution <ul style="list-style-type: none">• Red – indicates there was a warning or error during the backup process.• Blue – indicates a Cornerstone data file was NOT backed up.• Green – indicates a Cornerstone data file was backed up. |
| Example |  |

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| Enabling the Backup Verification Assistant | <ol style="list-style-type: none"> 1. On the Tools menu, select Backup Verification Assistant. 2. Select the backup software that is used by your practice. 3. Select the Use Backup Verification Assistant check box. 4. Click OK. |
| Viewing the Backup Verification Assistant | <p>Cornerstone Administrators and staff with proper security permissions will see the Backup Verification Assistant the first time they log in each day. It can also be viewed manually through the Reports menu.</p> <p>To manually view the Backup Verification Assistant:</p> <ol style="list-style-type: none"> 1. On the Reports menu, select Backup Logs. 2. After viewing the Backup Verification Assistant, select the Verified check box. 3. Click OK. |

For further assistance, please call IDEXX Cornerstone Support at 1-800-695-2877 and reference KB3933.



www.idexx.com/cornerstone

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