What can you rely on when you do business with IDEXX?
Confidence.
Testing is about more than results

We’re committed to eliminating guesswork and enabling informed decisions. This commitment takes many shapes—starting with prompt, reliable results that minimize retesting. Reliable results also help your customers make more confident decisions.

experts at your service

Around the world, our staff of more than 5,900 people set up diagnostic testing programs with laboratories and veterinarians, collaborate on industry studies and field technical questions. Our scientists are always working to hone our testing technologies, optimizing reliability and reproducibility. Our industry experience and scientific acumen come together to create new tests and testing formats that meet your demands for dependability and efficiency.

quality without questions

You should expect every IDEXX product to perform as promised. Our rigorous quality-control system is designed to deliver on that expectation—and it doesn’t stop at ISO certification or approvals from the USDA, FLI, ANSES, FDA, AOAC and ILVO. We run nearly one million tests on our products each year before they are released to market to ensure quality, repeatability and reliability. That includes field site studies, regardless of whether they’re required in a particular region. Likewise, we regularly send sample test kits to regulatory agencies around the globe for batch approvals. Our knowledge about your industry, combined with our seasoned, experienced staff, is one more way we back up our quality commitment.

Prompt response + attention to detail

Our global distribution and manufacturing network gives us unparalleled reach and the ability to quickly respond to industry needs wherever they are. To maximize this advantage, our technical service staff are also expert in local conditions and languages.

May we help you make more confident decisions?
Contact your IDEXX representative for more information or visit idexx.com.
connections

We’ve built strong relationships for more than 30 years—and not just with customers. We also work closely with key opinion leaders, regulatory officials and agency heads worldwide.

A focus on animal health and milk quality

Livestock and poultry diagnostics and milk quality testing are a critical part of our product portfolio and are inextricably tied to our focus on improving the health of the world’s pets and food animals. This explains why our scientists continue to develop innovative tests and management strategies for producers, laboratories and veterinarians around the world.

A strong, reliable partner

You want to know there’s a healthy, stable company behind your diagnostics—one that will support its tests and your business for years to come. With IDEXX, you get the confidence that comes with more than 30 years of steady growth.
For more than three decades, laboratories, veterinarians and producers have made decisions more confidently using IDEXX diagnostic tests and technologies. We don’t take that trust for granted—which is why we work so hard to earn it.