Date: 11/04/2026

PASTE CUSTOMER ACCOUNT INFO HERE

Hello,

You have recently requested to cancel your VPR Software support. IDEXX requires a signature on this document in order to process your cancellation request. Upon cancellation of your support services, any technical assistance provided by IDEXX Computer Systems will be provided at the standard billable rate.

Please note once VPR support is cancelled:

- You will no longer receive updates.
- You will no longer be able to attach information.

Check the box below to indicated you want to cancel:

☐ VPR Software support

Please sign the form and email it to CAGBillingTeam@idexx.com or fax it to 800-295-5311. The cancellation will be reflected on your next statement.

In the future, if you would like to reinstate coverage, please contact your IDEXX Hardware Sales Representative at 888-224-4408.

_____ _____
Signature Date

_____
Printed Name