Date: 05/10/2022

PASTE CUSTOMER ACCOUNT INFO HERE

Hello,

You have recently requested to cancel your Cornerstone Support Services agreement. IDEXX requires a signature on this document in order to process your cancellation request. Upon cancellation of your support services, any technical assistance provided by IDEXX Computer Systems will be provided at the standard billable rate.

Please note the following:

- An active Cornerstone Software Support agreement is required in order to keep System or Sentry support. If you choose to cancel Cornerstone Software support the System or Sentry support contracts will be cancelled as well.
- An active System or Sentry support agreement is required in order to have a Guardian contract on a device. If you choose to cancel System or Sentry support the Guardian contracts for the applicable devices will be cancelled as well.

Which level you would like to cancel:

- ☐ Cornerstone Software Support
- ☐ System Support
- ☐ Sentry Support

Reason for cancellation:

- ☐ Changed PIMS Software Which PIMS?_____
- ☐ Price
- ☐ Seldom use Support
- ☐ Practice closed
- ☐ Ownership of Practice changed

Please sign the form and email it to CAGBillingTeam@idexx.com or fax it to 1-800-295-5311. The cancellation will be reflected on your next statement.

In the future, if you would like to reinstate coverage, please contact your IDEXX Hardware Sales Representative at 888-224-4408.

_____ _____

Signature Date

_____

Printed Name