

Welcome to the latest improvements in VetConnect PLUS

Add-on test enhancement

You can now see your **add-on test requests** on the VetConnect* PLUS Home page, so you can feel confident the test requests were received. The Testing Added icon automatically appears when a reference laboratory add-on test is requested through vetconnectplus.com or through your integrated practice management software.

DIAGNOSTICS

patient name, patient ID, veterinarian, requisition # and/or accession #

Add a Date Range

Order New Diagnostics

Reference Laboratory In-house Laboratory Imaging All Veterinarians

In Process

MOST RECENTLY UPDATED

- JESTER MCCOHEY
7212 HealthChek PLUS
At the Lab Testing Added
- FLUFFY DWIGHT 2002
4033 Urine Culture and MIC Susceptibility*
Aug 21, 2018
Ordered
- DIVA CHESTER 34910-9
605 Cytology with Microscopic Description (1 Site)
Aug 20, 2018
Partial
- CHLOE CHAPMAN 30138
4035 Urine Culture and MIC Susceptibility*
Aug 20, 2018
Partial
- POLLY PAIGE 34910-3
605 Cytology with Microscopic Description (1 Site)
Aug 18, 2018
Partial
- FLUFFY SMITH
2701 Biopsy with Microscopic Description (1 Site/L...
Aug 17, 2018

Complete

MOST RECENTLY UPDATED

- CHARM FOSTER
7212 HealthChek PLUS
Aug 20, 2018
Testing Added
- SUNNY TORO
4033 Urine Culture and MIC Susceptibility*
Aug 21, 2018
- SANDY BROWN 92011-2
Abdomen
Aug 21, 2018
- LILLY SPLANE 2881
Snap Pro
Aug 19, 2018
- BENNY ANDERSON 3028
7212 HealthChek PLUS
9281 Fecal Ova an Parasites with Giardia
Aug 18, 2018
- BUSTER GENDRON 3829-9
Snap Pro
Aug 18, 2018
- MOLLY PATERSON 72924
Catalyst Dx
Aug 18, 2018

Generate Order Summary

Welcome to VetConnect PLUS

Access our "what's new" overview to get up-to-speed on the site redesign.

Learn about ordering IDEXX supplies and consumables online

Testing Added icons

Graphing enhancements

Some analytes important in the assessment of kidney and/or endocrine disease do not have traditional reference ranges; these include urine specific gravity (USG), urine protein:creatinine (UPC) ratio, and progesterone (PROG). You can now easily graph these analytes and track changes over time, which can help with patient care decisions.

Graphing control 

Trending chart icon 

Urinalysis	8/2/18 9:46 AM	7/17/18 9:17 AM	1/11/18 1:45 PM	7/26/17 10:23 AM	2/5/17 4:01 PM
Collection	CYSTOCENTESIS	CYSTOCEN...	CYSTOCEN...	CYSTOCEN...	CYSTOCEN...
Color	YELLOW	YELLOW	YELLOW	YELLOW	YELLOW
Clarity	CLOUDY	CLOUDY	CLOUDY	CLOUDY	CLOUDY
Specific Gravity	1.017	1.022	>1.040	1.035	1.039
pH	5.5	5.5	5.5	5.5	5.5
Urine Protein	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE
Glucose	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE
Ketones	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE
Blood / Hemoglobin	TRACE	TRACE	NEGATIVE	NEGATIVE	NEGATIVE
Bilirubin	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE	NEGATIVE
Urobilinogen	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL
White Blood Cells	NONE SEEN	NONE SEEN	NONE SEEN	NONE SEEN	NONE SEEN
Red Blood Cells	0-2	0-2	NONE SEEN	NONE SEEN	NONE SEEN
Bacteria	NONE SEEN	NONE SEEN	MARKED (p...	MARKED (p...	MARKED (p...
Epithelial Cells	RARE (0-1)/HPF	RARE (0-1)/...	RARE (0-1)/...	RARE (0-1)/...	RARE (0-1)/...
Mucus	NONE SEEN	NONE SEEN	NONE SEEN	NONE SEEN	NONE SEEN

Graph appears when Graphing control is On. Click graph to enlarge.



Other recent improvements

New client communication tool

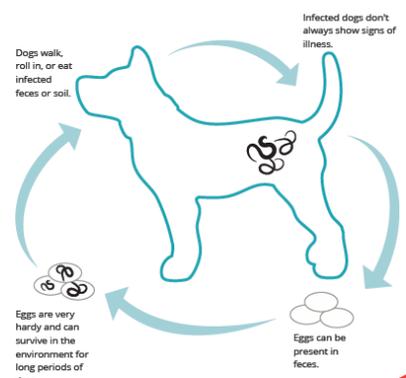
We've added a Fecal Dx* antigen testing client-friendly summary. Use the new summary to educate clients, add value to their visit, and increase compliance with your recommendations.

Click the client-friendly summary icon  in the patient results to access the new summary.

Sassy Species: Canine Tested: 6/22/18
Lassie Year of Birth: 2010 Report: Intestinal Parasite Screening

Good news! We screened Sassy for three common intestinal parasites: hookworms, roundworms, and whipworms, and none were detected. The best way to protect your dog and your whole family from parasites that live in the environment is to keep Sassy on a monthly heartworm medication that includes a dewormer. Testing stool samples regularly helps us assess your dog's risk of infection and the need for additional treatment. Early intervention is important for a lifetime of good health.

It's easy for dogs to get infected



Tips to protect your dog and family

Pick up your dog's waste immediately, especially in places where both children and animals play.

Wash your hands thoroughly after picking up your dog's waste and after exposure to soil (gardening), sandboxes, and raw meat.

Cover sandboxes and play areas to prevent wildlife and strays from contaminating these areas.

Have your dog tested for intestinal parasites and parasitic infections regularly. Don't forget to bring a fresh stool sample to the visit.

We recommend a follow-up visit in one year

Remember:

1. Prevention is almost always easier and more cost-effective than treatment.
2. Keep up to date with your dog's parasite control products.

Dr. Tonneson
207-123-4567
sheryl-tonneson@idexx.com

PetVets
207-111-2222

Personalized for each patient

Customizable visit notes

Helpful take-home tips

Simple illustration showing how easily a patient can become infected

Contact information for the doctor and practice

Next steps to keep clients engaged

Improved results display for in-house diagnostics

- Results from IDEXX analyzers that are part of the same diagnostic run set are now combined into a single results column so you can more easily review key information, such as reference ranges and speed bars.
- The diagnostic results printout displays more of the historical results.

IDEXX VetConnect PLUS Home Directory of Service Imaging Telemedicine All Creatures Animal...

PATTY PAIGE
 Canine | Labrador Retriever | Female | 4 y

Profile History Communications Order New Diagnostics

2017 Dec 23 Dec 23 Nov 18 Nov 17 2016 Dec 23 Dec 22 Jan 12 2015 Jul 16 May 30 Feb 13 2014 Dec 29 Aug 28 Aug

Graphing Result Details

Urinalysis

	12/23/17 11:09 AM	11:05 AM	12/29/14 11:22 AM	8/26/14 7:52 AM	7/28/14 1:24 PM
Collection	Free Catch			FREE-CATCH	
Color	Pale Yellow			YELLOW	
Clarity	Clear			CLEAR	
Specific Gravity	1,014			1,040	
pH	9,0		7,0	7,5	8,0
Urine Protein	neg		neg	NEGATIVE	TR
Glucose	neg		neg	NEGATIVE	neg
Ketones	neg		neg	NEGATIVE	neg
Blood/ Hemoglobin	neg		neg	NEGATIVE	25
Bilirubin	neg		neg	1+	neg
Urobilinogen	norm		norm	NORMAL	norm
Leukocyte Esterase	neg		neg		500
White Blood Cells	*None to rare			NONE SEEN	
Red Blood Cells	*None to rare			NONE SEEN	
Bacteria				NONE SEEN	
Bacteria, Cocci	*None to rare				
Bacteria, Rods	*None to rare				
Epithelial Cells				RARE (0-1)	
Squamous Epithelial Cells	*None to rare				
Non-Squamous Epithelial Cells	*None to rare				
Mucus				NONE SEEN	
Casts				NONE SEEN	
Hyaline Casts	*None to rare				
Non-Hyaline Casts	*None to rare				
Crystals				NONE SEEN	
Calcium Oxalate Dihydrate Crystals	*None to rare				
Struvite Crystals	*None to rare				
Unclassified Crystals	*None to rare				
Other					
Images					

SediVue Dx* Urine Sediment Analyzer and IDEXX VetLab* UA* Analyzer results in one column

IDEXX VetConnect PLUS Home Directory of Service Imaging Telemedicine All Creatures Animal...

CHLOE CHAPMAN 00358
 Canine | Beagle | Female | 6y

Profile History Communications Order New Diagnostics

2017 Nov 10 **Feb 1** 2016 Oct 5 Sep 1 2015 Mar 8 2014 Jan 23 Jan 22

Graphing Result Details

Chemistry	2/1/17 3:32 PM	3:06 PM	3:01 PM	1/1/16 1:42 PM	1/22/14 1:42 PM
Glucose	108	70 - 143 mg/dL			106
Creatinine	1.0	0.5 - 1.8 mg/dL			1.1
BUN	10	7 - 27 mg/dL			18
BUN:Creatinine Ratio	10				16
Phosphorus	4.3	2.5 - 6.8 mg/dL			5.2
Calcium	9.1	2.5 - 6.8 mg/dL			9.6
Sodium	154	150 - 165 mmol/L		155	151
Potassium	5.3	3.5 - 5.8 mmol/L		5.3	5.6
Chloride	119	112 - 129 mmol/L		118	120
Total Protein	6.7	5.2 - 8.2 g/dL			6.5
Albumin	3.4	2.2 - 3.9 g/dL			3.2
Globulin	3.3	2.5 - 4.5 g/dL			3.3
Alb:Glob Ratio	1.0				1.0
ALT	60	10 - 125 U/L			62
ALP	40	23 - 212 U/L			40
GGT	<0	0 - 7 U/L			<0
Bilirubin - Total	0.2	0.0 - 0.9 mg/dL			0.2
Amylase	496	500 - 1,500 U/L			527
Lipase	1,013	200 - 1,800 U/L			783
SNAP IPL	Abnormal				

All reference ranges and speed bars visible without expanding the column

IDEXX
SOPHIA CHAMBERS PET OWNER: CHAMBERS DATE OF RESULT: 1/27/18

IDEXX SERVICES: Catalyst Dx Chemistry Analyzer, VetLyte Electrolyte Analyzer

Chemistry	1/27/18 3:32 PM	3:28 PM	9/27/16	4/16/15 10:59 AM
TEST	RESULT	REFERENCE VALUE		
Glucose	103	63 - 114 mg/dL	104	104
IDEXX SDMA	12	0 - 14 µg/dL	14	15
Creatinine	0.9	0.5 - 1.5 mg/dL	0.9	0.9
BUN	23	9 - 31 mg/dL	19	19
BUN:Creatinine Ratio	25.6		21.1	21.1
Phosphorus	4.5	2.5 - 6.1 mg/dL	5.1	5.1
Sodium	148	142 - 152 mmol/L	147	147
Potassium	4.6	4.0 - 5.4 mmol/L	4.6	4.6
Na:K Ratio	32	28 - 37	32	32
Chloride	109	108 - 119 mmol/L	113	113
TCO2 (Bicarbonate)	27	13 - 27 mmol/L	23	16
Anion Gap	17	11 - 26 mmol/L	16	16
Total Protein	6.7	5.5 - 7.5 g/dL	6.1	6.3
Albumin	3.6	2.7 - 3.9 g/dL	3.2	3.2
Globulin	3.1	2.4 - 4.0 g/dL	2.9	3.9
Alb:Glob Ratio	1.2	0.7 - 1.5	1.1	1.4
ALT	38	18 - 121 U/L	22	22
AST	18	16 - 55 U/L	16	16
ALP	44	5 - 160 U/L	44	
GGT	4	0 - 13 U/L	3	
Bilirubin - Total	0.1	0.0 - 0.3 mg/dL	0.1	
Bilirubin - Unconjugated	0.0	0.0 - 0.2 mg/dL	0.1	

More historical results on the diagnostic results printout

A new look for VetConnect PLUS test results

Based on customer feedback, we've adjusted the overall design and color palette for test results on vetconnectplus.com. Reviewing diagnostic results will be quicker, more efficient, and easier on the eye.

Consolidated result details

Command buttons

Patient signalment in header

Graphing control

Individual trending chart

One-click access to differential diagnoses, testing algorithms, and other workup tools

Chemistry	12/8/17 2:59 PM	8/28/17 3:02 PM	3/2/17 3:35 AM	10/13/16 4:50 AM
Glucose	176 (71 - 159 mg/dL)	123	117	151
IDEXX SDMA	18 (0 - 14 µg/dL)	20 ^a	15 ^b	19 ^c
Creatinine	2.3 (0.8 - 2.4 mg/dL)	2.6	2.4	2.0
BUN	42 (16 - 36 mg/dL)	41	41	40
BUN:Creatinine Ratio	18	16	17.1	18.6
Phosphorus	4.4 (3.1 - 7.5 mg/dL)	5.1	4.2	3.9
Calcium	9.9 (7.8 - 11.3 mg/dL)	10.5	10.1	10.4
Sodium	159 (150 - 165 mmol/L)	159	151	151
Potassium	4.0 (3.5 - 5.8 mmol/L)	4.1	4.6	4.2
Na:K Ratio	40	39	33	36
Chloride	121 (112 - 129 mmol/L)	118	119	117
Total Protein	7.9 (5.7 - 8.9 g/dL)	8.4	7.4	7.9

Description: Total protein in the blood is primarily composed of albumin and globulins (see individual interpretive summaries) with a minor contribution from coagulation proteins and fibrinogen.

Decreased Total Protein

Common Causes

- Decreased production
 - Intestinal malabsorption
 - Malnutrition

Command buttons have been readjusted so you can easily:

- Print test results.
- Share results through email or Pety* online pet pages.
- Request a complimentary consult from one of our board-certified internal medicine specialists.
- Access a client-friendly summary to share with a client.
- Mark results as read or unread.

Important notifications are right on the Home page

A red banner quickly notifies you of new VetConnect PLUS enhancements and important operational alerts, such as weather delays. Click the banner to read a more detailed message.

The whole practice can easily see the updates immediately, without relying on notifications by email or fax that can get lost and that generate more paper and waste.

The screenshot shows the IDEX VetConnect PLUS Home page. At the top, there is a navigation bar with 'Home', 'Directory of Service', 'Imaging', and 'Telemedicine'. Below this is a search bar and an 'Order Diagnostics' button. A prominent red banner at the top of the main content area reads: 'Operational Delay: Your Microbiology testing will be available no later than 6pm on November 8th'. Below the banner, the page is divided into 'In Process' and 'Complete' sections, each with a 'MOST RECENTLY UPDATED' list of test results. On the right side, there is a 'Welcome to VetConnect PLUS' section with a video player and a link to learn more about ordering supplies online.

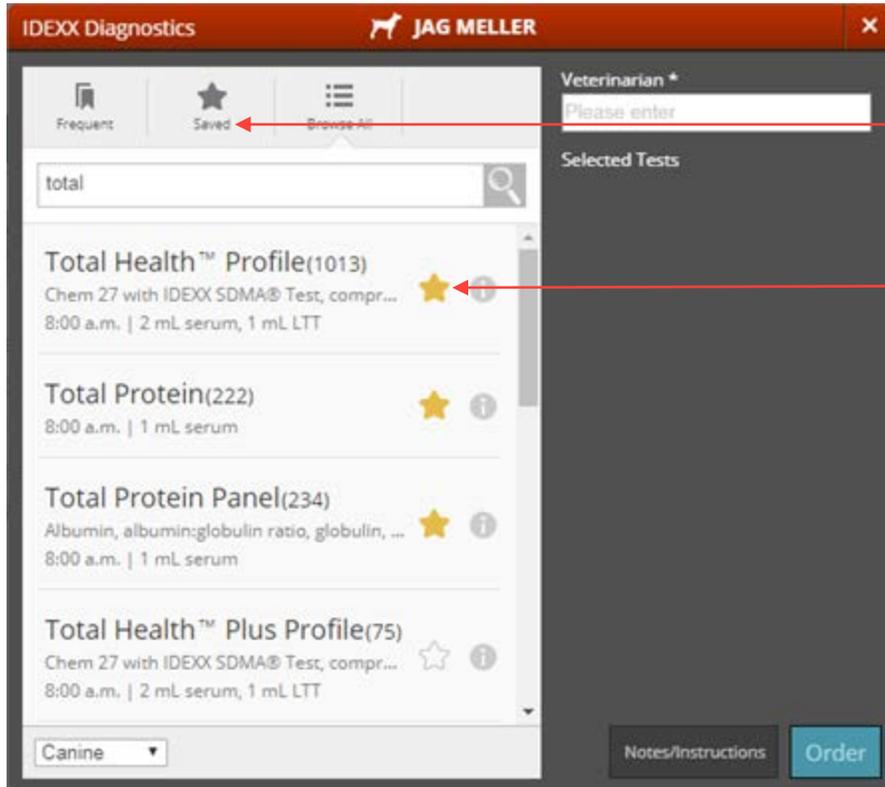
Banner summarizes important information for your practice.

This screenshot shows a detailed 'Delayed Results' message. The message is titled 'Delayed Results' and features a red flag icon. The main text reads: 'Your Microbiology testing will be available no later than 6pm on November 8th'. Below this, there is an apology: 'At always, IDEXX appreciates both your business and your patience. We apologize that there will be a delay in the delivery of your results. Our team is working diligently to deliver your results as soon as possible.' It also encourages the user to check the status of their test results on the website or contact customer support at 1-888-433-9987. At the bottom of the message, there are 'Print' and 'Close' buttons.

Print or close the detailed message here.

Save the tests that matter most to you

You can save tests as you order them in the IDEXX Diagnostics window or in the Directory of Tests and Services.

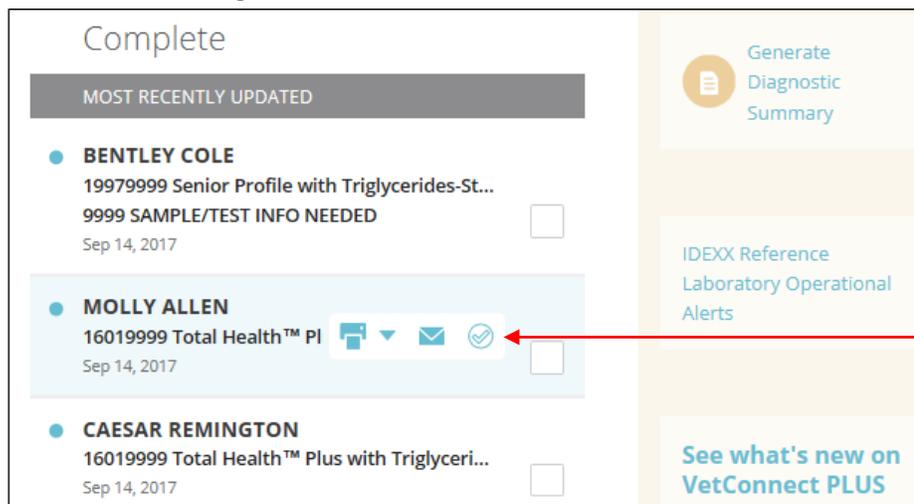


To find and retrieve a saved test, click **Saved**.

Click the star ★ to save a test. You can save as many tests as you'd like.

Print or email results from the Home page or the search results page

Print or email a single result



Hover the cursor over a test result to display print, email, and mark-as-read buttons.

Print or email multiple results

<input checked="" type="checkbox"/>	KANEL HONTORIA 582-1 SNAPshot Dx Analyzer	OSCAR PAEZ CASTRO	Req: 118	Apr 10, 2013 12:29 pm	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	DUTCH PEREZ 598-1 SNAPshot Dx Analyzer	OSCAR PAEZ CASTRO	Req: 141	May 2, 2013 7:00 pm	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	MATHEW DIAZ 634-1 Shih Tzu LaserCyte Hematology Analyzer	OSCAR PAEZ CASTRO	Req: 198	Jul 13, 2013 10:20 am	<input type="checkbox"/>
<input checked="" type="checkbox"/>	TOKY MONTES 84-1 Shih Tzu Catalyst Dx Chemistry Analyzer	OSCAR PAEZ CASTRO	Req: 200	Jul 30, 2013 4:20 pm	<input type="checkbox"/>
<input checked="" type="checkbox"/>	POLO 18339 TERRY 15128 Yorkshire Terrier Catalyst Dx Chemistry Analyzer	RUBY		Nov 23, 2012 6:55 pm	<input type="checkbox"/>
<input checked="" type="checkbox"/>	1 Maltese ProCyte Dx Hematology Analyzer			Sep 3, 2012 1:14 pm	<input type="checkbox"/>

Print Email Mark Read Deselect All

Select up to ten results, and then print, email, or mark as read with one click.

Filter results by diagnostic testing type

IDEXX VetConnect PLUS Home Directory of Services Imaging Telemedicine

DIAGNOSTICS 9/7/2017 - 9/14/2017 Order

Reference Laboratory In-house Laboratory Imaging All Veterinarians

In Process MOST RECENTLY UPDATED

- JEFFERSON GRESENS**
19979999 Senior Profile with Triglycerides-St...
Sep 14, 2017
Partial

Complete MOST RECENTLY UPDATED

- BENTLEY COLE**
19979999 Senior Profile with Triglycerides-St...
9999 SAMPLE/TEST INFO NEEDED
Sep 14, 2017

Select an option to filter results by test type.

Track test progress at a glance

In Process

MOST RECENTLY UPDATED

LILLY COOLIDGE 5580-1
4033 Urine Culture and MIC Susceptibility*
Nov 26, 2015
Ordered

MOLLY BOTT 16038-1
VetLyte Electrolyte Analyzer
ProCyte Dx Hematology Analyzer
Catalyst Dx Chemistry Analyzer
Nov 26, 2015
Running

DIVA CHESTER 34910-3
401 Aerobic & Anaerobic Cultures*
Nov 26, 2015
At the Lab

CHARM FOSTER 21277-1
4033 Urine Culture and MIC Susceptibility*
Nov 26, 2015
Partial

- ✓ Hematology
- ✓ Chemistry
- ✓ Urinalysis (updated)
- ☒ Endocrinology (updated)

New status icons keep you up to date on test status.

Icon...	Applies to...	Indicates....
Ordered	IDEXX Reference Laboratories	Order has been created
At the Lab	IDEXX Reference Laboratories	Order received but no results available yet
Partial	IDEXX Reference Laboratories	Some tests complete; partial results available
Running	IDEXX in-house analyzers	Test is running now; no results available yet

To view partial test results:

Place the mouse pointer over **Partial** to see which test categories are complete and which are pending. Click any category, partial or complete, to see available test results.

CHARM FOSTER 21277-1
4033 Urine Culture and MIC Susceptibility*
Nov 26, 2015
Partial

- ✓ Hematology
- ✓ Chemistry
- ✓ Urinalysis (updated)
- ☒ Endocrinology (updated)

In this example, three categories are complete and Endocrinology is pending.