

Sustainability Accounting Standards Board (SASB) Index – Medical Equipment and Supplies

All data is global and reflects metrics for the year ended December 31, 2019, unless otherwise noted.

ACCOUNTING METRIC	CODE	LOCATION/RESPONSE
AFFORDABILITY AND PRICING		
Ratio of weighted average rate of net price increases (for all products) to the annual increase in the U.S. Consumer Price Index	HC-MS-240a.1	For our Pricing strategy, please refer to the Ethical Marketing section in our 2020 Corporate Responsibility report.
Description of how price information for each product is disclosed to customers or to their agents	HC-MS-240a.2	IDEXX products and services pricing guides are provided to IDEXX’s direct and wholesale customers electronically or by mail. Product and services catalogs and pricing information can also be obtained by contacting an IDEXX sales representative and is accessible through IDEXX’s on-line ordering platforms.
PRODUCT SAFETY		
Number of recalls issued, total units recalled	HC-MS-250a.1	Not disclosed
List of products listed in the FDA’s MedWatch Safety Alerts for Human Medical Products database	HC-MS-250a.2	IDEXX’s companion animal group; livestock, poultry and dairy, and water products are not subject to FDA’s MedWatch Safety Alerts for Human Medical Products database. OPTI Medical products are subject to FDA’s MedWatch Safety Alerts, and none of OPTI Medical products were so listed.
Number of fatalities related to products as reported in the FDA Manufacturer and User Facility Device Experience database	HC-MS-250a.3	IDEXX’s companion animal group; livestock, poultry and dairy, and water products are not subject to FDA regulations. OPTI Medical products are subject to FDA regulations, and no fatalities related to such products are reported.
Number of FDA enforcement actions taken in response to violations of current Good Manufacturing Practices (cGMP), by type	HC-MS-250a.4	IDEXX’s companion animal group; livestock, poultry and dairy, and water products are not subject to FDA regulations. OPTI Medical is subject to FDA cGMP regulations, and there are no such FDA enforcement actions.

ACCOUNTING METRIC	CODE	LOCATION/RESPONSE
ETHICAL MARKETING		
Total amount of monetary losses as a result of legal proceedings associated with false marketing claims	HC-MS-270a.1	None
Description of code of ethics governing promotion of off-label use of products	HC-MS-270a.2	<p>Off-label use is not relevant to any of IDEXX's products or services.</p> <p>We produce and deliver safe and effective products and services that people trust. Each country in which we do business has specific regulations designed to ensure our products and services are safe and used appropriately. We comply with the licenses and approvals we obtain from government agencies to promote, sell and import our products and services.</p> <p>For additional information, please see the Ethical Marketing section of our 2020 Corporate Responsibility Report.</p>
PRODUCT DESIGN AND LIFECYCLE MANAGEMENT		
Discussion of process to assess and manage environmental and human health considerations associated with chemicals in products, and meet demand for sustainable products	HC-MS-410a.1	<p>New Product Development cycles includes reviews of global regulations related to the product type in development, including review of raw substances and mixtures used for environmental or human health impacts, or regional electrical safety or product composition laws for analyzers or other electrical products under development. Post product launch, IDEXX monitors changing global regulations related to environmental or human health considerations that may impact existing product on the market.</p> <p>For additional information, please see the Product Stewardship section of our 2020 Corporate Responsibility Report.</p>
Total amount of products accepted for takeback and reused, recycled, or donated, broken down by: (1) devices and equipment and (2) supplies	HC-MS-410a.2	<p>IDEXX offers a 'single swap' service model that ensures our customers are not without critical product. IDEXX repairs 28 products* globally—including IDEXX VetLab® analyzers and parts are reused where possible. In addition, IDEXX supports recycling programs available to European Union customers. For 2019, IDEXX processed over 8,800 electrical product returns.</p>

ACCOUNTING METRIC	CODE	LOCATION/RESPONSE
SUPPLY CHAIN MANAGEMENT		
Percentage of (1) entity’s facilities and (2) Tier I suppliers’ facilities participating in third-party audit programs for manufacturing and product quality	HC-MS-430a.1	IDEXX facilities do not currently participate in third-party audit programs. IDEXX performs quality audits of Tier 1 suppliers to ensure product quality and safety, as well as ability to meet demand.
Description of efforts to maintain traceability within the distribution chain.	HC-MS-430a.2	We are in the process of mapping our supply chain to strengthen traceability within our distribution chain. We have invested in supply chain risk management software to help manage suppliers and increase upstream visibility.
Description of the management of risks associated with the use of critical materials	HC-MS-430a.3	Please refer to IDEXX’s Conflict Minerals Policy and Supplier Code of Conduct .
BUSINESS ETHICS		
Total amount of monetary losses as a result of legal proceedings associated with bribery or corruption	HC-MS-510a.1	None
Description of code of ethics governing interactions with healthcare professionals	HC-MS-510a.2	Please refer to the IDEXX Code of Ethics .
ACTIVITY METRICS		
Number of units sold by product category	HC-MS-000.A	Undisclosed
DIVERSITY AND INCLUSION		
Percentage of gender and racial/ethnic group representation for (1) executive management (2) non-executive management (3) professionals (4) all other employees.	SASB FN-AC-330a	Please see the Diversity, Equity, and Inclusion section of our 2020 Corporate Responsibility Report.