Dear Valued Customer,

We are writing to inform you that the FDA and NCIMS have approved ambient shipping conditions for the IDEXX New SNAP® Beta-Lactam (NBL) Test Kit.

From January 1, 2014, IDEXX will begin shipping the New SNAP® Beta-Lactam Test Kits (20-test kit 99-09290 and 100-test kit 99-09291) via 48-hour shipping under ambient ship conditions (room temperature, without ice). Please be aware that during this transition period you may receive kits that have an old version of the insert indicating refrigerated shipping conditions. The kit is in no way compromised by the ambient shipping.

For NCIMS purposes, laboratories must receive tests within 72 hours of shipping when shipped under ambient conditions. Please note that test kits should be refrigerated immediately upon receipt.

IDEXX is also pleased to announce the FDA and NCIMS acceptance of the IDEXX New SNAP® Beta-Lactam (NBL) Test Kit as an approved test method for detecting Beta-Lactam drug residues in raw, commingled goat milk (M-I-13-7, Addition Of A Claim For Goat Milk To The IDEXX Laboratories, Inc. New SNAP Beta-Lactam Test Kit). Testing for drug residues is required under the provisions of the PMO (Pasteurized Milk Ordinance). Please ensure that you have the most up-to-date 2400 form on file.

If you have any questions relating to these changes, or would just like more information regarding any IDEXX product, please don’t hesitate to contact IDEXX Customer Services at 1-800-321-0207.

Sincerely,

Dairy Marketing Manager, IDEXX