Thank you for choosing the IDEXX I-Vision DR* Digital Imaging System for your practice

Inside is everything you need to know and do to ensure that your installation is smooth and your staff is well-trained.
Implementation and Education

What to expect on your installation and training days

Installation

• Your installation technician will need 6–8 hours of uninterrupted time to set up your new equipment and access to your x-ray generator and x-ray room. Please do not schedule any x-ray appointments on the installation day.

• The installer will need assistance from a qualified veterinary professional and at least two live animals (one small animal [e.g., a 10-lb cat or dog] and one large animal [> 50 lb]).

• If hardware installation is completed in a timely manner, it may be possible to begin training in the afternoon on day one.

Training

• Training is a critical part of installation that ensures your team is able to use the equipment with confidence. Each training session can take 2 or more hours, depending on the size of the group and the number of questions they ask.

• Thoroughly training 4–6 staff members (designated trainees) has proven to be much more effective than training a group of 10–20. A smaller group allows each trainee to have significant hands-on time with the equipment.

• At least two animals (e.g., a 10-lb cat or dog and one large animal [> 50 lb]) will be needed for the training.

Delivery and acceptance

After installation and training is complete, an authorized practice representative must be available to sign the Delivery and Acceptance Certificate.
IDEXX integration technology requirements

IDEXX SmartLink* and IDEXX InterLink* technologies

Your digital imaging system comes ready to integrate with leading practice management systems, including but not limited to Cornerstone*.

If you have the latest version of Cornerstone, you will be using IDEXX SmartLink* technology and there are no additional installation requirements, but please ensure that you have upgraded to the latest version of Cornerstone software.

If you use a practice information management system (PIMS) other than Cornerstone, please contact your PIMS to inquire whether or not they integrate with IDEXX InterLink technology. In order to install IDEXX InterLink technology, the latest version of a compatible PIMS must be installed.

Note:

- There may be an installation fee from your PIMS provider for enabling the connection.
- Your PIMS provider will lend all the support necessary for configuring your IDEXX InterLink connection.
- Once your digital imaging system is installed, you can start using your IDEXX InterLink* connection.
- Hardware must meet the minimum requirements, outlined at right.
- Network configuration must be set up so that the IDEXX-PACS* capture station (the computer connected to your x-ray machine) has access to the PIMS network.
Hardware and operating system requirements

**Recommended:** Windows* XP Professional or Windows* 7

- You should capture images using only computers that are supplied by IDEXX and that run Windows* XP Professional or Windows* 7 Professional operating systems.
- For viewing stations only, Windows Vista* XP Professional computers are also compatible.
- The IDEXX patient CD is compatible with the Windows XP, Windows Vista and Windows 7 operating systems.

**Not Compatible:** Mac OS* X

- IDEXX-PACS* Imaging Software and the software used to operate the IDEXX I-Vision DR Digital Imaging System have been designed specifically for a Microsoft Windows environment and are incompatible with OS X.
- The IDEXX patient CD and viewer software may not be compatible with Mac OS* X and similar operating systems.
- Your system must meet the minimum hardware requirements and operating system requirements for the latest version of IDEXX-PACS.

### Minimum hardware requirements

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor</td>
<td>2-GHz dual-core 32-bit processor</td>
</tr>
<tr>
<td>RAM</td>
<td>2 GB</td>
</tr>
<tr>
<td>Hard-disk space</td>
<td>20 GB</td>
</tr>
<tr>
<td>Graphics card</td>
<td>128 MB</td>
</tr>
<tr>
<td>Media</td>
<td>CD/DVD burner</td>
</tr>
<tr>
<td>Network</td>
<td>100-GB Ethernet port</td>
</tr>
</tbody>
</table>
Preimplementation Preparation
A checklist to make sure you’re ready

Complete this checklist at least **2 weeks before** your installation date. We suggest assigning a “digital expert” and a primary contact for your practice.

☐ Your x-ray generator is completely installed, ready to use and has been calibrated by your local service technician within the last 24 months.

☐ You’ve chosen and cleared adequate space and furniture to support the IDEXX-PACS* capture station computer, monitor, keyboard and mouse.

☐ Please remove your current x-ray processing equipment if it is in the same room where the IDEXX I-Vision DR* system will be located. Ensure any water source in the room has been capped, and the room is dry and free of any spills.

☐ A standard, properly grounded three-prong power outlet is available and an active network connection is installed (CAT5 or CAT6 cable, functional and connected to the server) within 5 feet of where the capture station will be located.

☐ If you are using the Cornerstone* Practice Management System, upgrade to the latest version. You will need to load a new activation key, which will be provided after the preinstallation kick-off call with IDEXX. For assistance, contact Cornerstone Customer Support at 1-800-695-2877.

☐ An Internet connection is available for the capture station to effectively utilize the Telemedicine feature and IDEXX Technical Support. You’re ready to provide email account information about your Internet service provider: user name, password, SMTP information and port numbers.

Ready for installation on **day one?**

☐ The clinic’s primary contact, ____________, will be available when installation begins on day one.

☐ A staff member, ____________, is ready to provide network configuration assistance to the IDEXX installer, including network administrator user names and passwords. (The IDEXX installer will connect the digital imaging system to your practice’s computer network. However, prior to installation, you are responsible for ensuring that the network is properly configured and that connectivity is available where the capture PC will be located.)

☐ If you use Cornerstone* software, your installation CD is available for the installer to configure the capture station as a Cornerstone workstation.

☐ For installation and setup of IDEXX InterLink* technology, please contact your practice information management system (PIMS) provider.

☐ One small animal (e.g., a 10-lb cat or dog) and one large animal (> 50 lb) are available.

☐ A set of lead protective gear (apron, thyroid collar and gloves) is available.

☐ A set of measuring calipers is available.

☐ All x-ray exams are rescheduled. (Digital x-rays can’t be taken until installation is complete—approximately 6–8 hours.)

Ready for staff training on **day two?**

☐ Staff requiring training are available for at least 2 hours, with no more than six staff members in each class (depending on the size of the x-ray room).

☐ One small animal (e.g., a 10-lb cat or dog) and one large animal (> 50 lb) are available.
Online digital imaging software education from the IDEXX Learning Center

We provide a wide range of educational opportunities to help you quickly master the basics of capturing, viewing and sending images with your IDEXX Digital Imaging system.

1. Log on to idexxlearningcenter.com. (You’ll need to set up an account if you don’t already have one.)

2. Click the On Demand Learning picture.

3. Click the Tutorials tab and scroll down to find the tutorials recommended, below, for you and your staff.

4. Note: Each tutorial takes approximately 10–15 minutes.

Digital Imaging Tutorials

- Commonly Misdiagnosed Radiographs
- Improving Image Quality Using Your Digital Radiography System

Recommended if you use the Cornerstone* Practice Management System

- Cornerstone* Diagnostic Imaging—IDEXX I-Vision DR* Capturing Images
- Cornerstone* Diagnostic Imaging—Viewing Images
- Cornerstone* Diagnostic Imaging—Sending Images

Recommended if you use another practice management system (such as AVImark* or ImproMed* Infinity)

- IDEXX-PACS*—IDEXX DR* Capturing Images
- IDEXX-PACS*—Basic Image Viewing
- IDEXX-PACS*—Advanced Image Viewing
- IDEXX-PACS*—Sending Images

The IDEXX Learning Center offers a variety of education vehicles, including webinars, system tutorials, quarterly newsletters and industry-specific education tracks. Check back often to see what’s new.