

Sustainability Accounting Standards Board (SASB) Index

Industry: Medical Equipment and Supplies Industry
 All data reflects metrics for the year ended December 31, 2021
 unless otherwise noted.

Report Dimension	General Issue Category Accounting Metric	Code	Location/Response
Social Capital	Affordability & Pricing		
	Ratio of weighted average of net price increases (for all products) to the annual increase in the U.S. Consumer Price Index	HC-MS-240a.1	IDEXX does not disclose this data. Please see the Ethical Marketing section of our report for additional information regarding our pricing strategy.
	Description of how price information for each product is disclosed to customers or to their agents	HC-MS-240a.2	IDEXX products and services pricing guides are provided to IDEXX's direct and wholesale customers electronically or by mail. Product and services catalogs and pricing information can also be obtained by contacting an IDEXX sales representative and are accessible through IDEXX's on-line ordering platforms. Typical terms include master terms and schedules, publicly available on our website here . Price is affected by many factors, including but not limited to volume, geographic region of customer, and type of customer.
	Product Safety		
	Number of recalls issued, total units recalled	HC-MS-250a.1	OPTI Medical products are subject to FDA regulations. In 2021, IDEXX's OPTI line had a voluntary, class II recall of OPTI SARS-CoV-2 RT-PCR Tests due to a precipitation issue which may cause late Ct reactors (a false positive results) with a rate of 5 to 10% for affected vitals of RNA Master Mix. The FDA recall was initiated on 6/25/2021 and affected 3,552 kits.
	List of products listed in FDA's MedWatch Safety Alerts for Human Medical Products database	HC-MS-250a.2	OPTI Medical products are subject to FDA regulations. IDEXX had no products listed in the FDA's MedWatch Safety Alerts database.
	Number of fatalities related to products as reported in the FDA Manufacturer and User Facility Device Experience	HC-MS-250a.3	None
	Number of FDA enforcement actions taken in response to violations of current Good Manufacturing Practices (cGMP), by type	HC-MS-250a.4	None
	Ethical Marketing		
	Total amount of monetary losses as a result of legal proceedings associated with false marketing claims	HC-MS-270a.1	None
Description of code of ethics governing promotion of off-label use of products	HC-MS-270a.2	We produce and deliver safe and effective products and services that people trust. Each country in which we do business has specific laws and regulations designed to ensure that products and services such as ours are safe and can be used appropriately. We comply with these laws and regulations, and with the licensing, registration, and other regulatory requirements that govern our ability to import, promote, and sell our products and provide our services. Please see our Ethical Marketing section for more information.	

Business Model & Innovation	Product Design & Lifecycle Management		
	Discussion of process to assess and manage environmental and human health considerations associated with chemicals in products, and meet demand for sustainable products	HC-MS-410a.1	New Product Development cycles includes reviews of global regulations related to the product type in development, including review of raw substances and mixtures used for environmental or human health impacts, or regional electrical safety or product compositions laws for analyzers or other products under development. Post product launch, IDEXX monitors changing global regulations related to the environmental or human health considerations that may impact existing product on the market. IDEXX continues to expand our technology and global networks to increase visibility to new or evolving laws that may impact our products or materials used in our products.
	Total amount of products accepted for take-back and reused, recycled, or donated, broken down by: (1) devices and equipment and (2) supplies	HC-MS-410a.2	IDEXX offers a ‘single swap’ service model that ensures our customers are not without critical product. In 2021, IDEXX had 28 products available to be repaired globally. At our Westbrook, ME repair facility only, component repairs resulted in over 23 tons of parts for reuse. In addition, IDEXX supports recycling programs available to European Union customers. Please see our Product Stewardship section for more information.
	Supply Chain Management		
	Percentage of (1) entity’s facilities and (2) Tier 1 suppliers’ facilities participating in third-party audit programs for manufacturing and product quality	HC-MS-430a.1	(1) 100% of IDEXX manufacturing facilities are ISO certified, including one or more of the following: ISO 9001, 14001, 13485, and 17025. (2) IDEXX performs quality audits of Tier 1 suppliers to ensure product quality and safety. IDEXX does not currently mandate Tier 1 Suppliers to provide third-party quality audit information. Please see our Responsible Supply Chain section for more information.
	Description of efforts to maintain traceability within the distribution chain	HC-MS-430a.2	We are in the ongoing process of enhancing supply chain traceability initiatives. Please see our Responsible Supply Chain section for more information.
	Description of the management of risks associated with the use of critical materials	HC-MS-430a.3	Please refer to IDEXX’s Conflict Minerals Policy and Supplier Code of Conduct .
Leadership & Governance	Business Ethics		
	Total amount of monetary losses as a result of legal proceedings associated with bribery or corruption	HC-MS-510a.1	None
	Description of code of ethics governing interactions with health care professionals	HC-MS-510a.2	Please refer to the IDEXX Code of Ethics , specifically, the <i>We interact fairly and transparently with our Customers</i> section. This section of the Code of Ethics, along with the Global Anti-Bribery and Corruption Policy , provide guidance and policies around interactions with our customers. Every IDEXX employee receives training on the Code of Ethics and ethical business practices, as well as additional training related to their roles at IDEXX, both at time of hire and throughout their career at IDEXX. Ethics violations can be reported through our IDEXX Ethics Hotline and all reports are subject to the Global Whistleblower Policy .
Other	Activity Metrics		
	Number of units sold by product category	HC-MS-000.A	IDEXX publishes select quarterly instrument placement product amounts by quarter in our Quarterly Earnings Releases .

Supplemental SICS Industry: Software & IT Services

Human Capital	Recruiting & Managing a Global, Diverse & Skilled Workforce		
	Percentage of gender and racial/ethnic group representation for: (1) management (2) technical staff, and (3) all other employees	TC-SI-330a.3	Please see the People & Culture section for more information.