

## IDEXX-PACS Imaging Software

### Updates and enhancements

IDEXX Web PACS\* users: Cropping out the right/left markers in an IDEXX-PACS\* image does not remove the markers from the image when it is uploaded to IDEXX Web PACS. This is to ensure that markers are not cropped out by mistake.

### Corrections

- Large databases are now backed up successfully to IDEXX Web PACS.
- A defect was corrected that caused images to appear slightly darker during image capture vs. after image capture. Image appearance is now consistent.

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### Specifications and training

#### Statement of intended use

The IDEXX Diagnostic Imaging systems are intended for veterinary use only; they are not intended for human diagnostic use. For a detailed list of species and settings, contact IDEXX Diagnostic Imaging Customer Support at **1-877-433-9948**.

#### Operating system recommendations

Operating system recommendations and requirements are slightly different for computers used to capture images with IDEXX Diagnostic Imaging systems and computers used for viewing images and using other software features:

- When capturing images, use **only** computers that are supplied by IDEXX.
- When viewing images and using other features (except image capture), use a computer running the Windows\* 7 Professional SP1, Windows\* 10 Professional or Enterprise, Windows\* 2012 Server, or Windows\* 2016 Server operating system.
- Make sure that all Windows updates have been installed on your IDEXX-PACS\* computers.

The Patient CD can be used with home or business editions of Windows operating systems. The Patient CD is not compatible with the Mac\* OS X\* operating system.

## Minimum hardware recommendations

The computer used to run the IDEXX-PACS software should meet these minimum requirements:

### RAM:

- 4.0 GB RAM (Windows 32-bit operating system)
- 8.0 GB RAM (Windows 64-bit operating system)

Intel\* dual-core processor or better

20 GB free space on hard drive

CD/DVD burner

10/100/1000 Mbps Ethernet port

### Internet speeds:

- Upload: 5 Mbps
- Download: 10 Mbps

### Monitor resolution:

- Minimum: 1024 x 768
- Recommended: 1280 x 1024 or higher

Contact IDEXX Diagnostic Imaging Customer Support if you need help upgrading RAM or freeing disk space.

To capture images with IDEXX Diagnostic Imaging systems, use only computers provided by IDEXX.

## Learning to use your IDEXX-PACS software

We've created interactive tutorials and short training videos that are the next best thing to having an IDEXX representative by your side. Visit the [Diagnostic Imaging Education and Training](#) page or go to [idexxlearningcenter.com](http://idexxlearningcenter.com).



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