

How to enable doctor/staff discounts for IDEXX Reference Laboratories

Through your practice management software

IDEXX offers a professional courtesy discount to hospital employees for tests run at an IDEXX reference laboratory for their personal pets. Ask your hospital administrator if your hospital qualifies and then review program details here:

idexx.com/DrStaffCourtesyDiscount.

To get the discount:

1. Follow instructions for your practice management software to identify the pet owner as a staff member or a doctor when you order the test. (Contact the practice management software support team if you need help.)
2. Check the requisition to ensure the practice affiliation is noted (see example at right).

IDEXX Requisition #215511889
Fido Smith

Please fold and package with logo and barcode visible.

Accession Sticker 1 of 1

215511889

Details
Collection Date: 10/11/2023
Previous Reference #:
Order Notes

Tests
SENIOR PR ST FCL PNL UPCif (44789999)
2 mL serum, 1 mL LTT, 3-5 g fresh feces, 5 mL urine in a sterile container

Collection Method
Free-catch

Fido Smith (8412616 FIDO)
Species: Canine
Breed: Golden Retriever
Gender: Male Neutered
Age: 9 y (03/20/2014)

Practice Affiliation: Staff Member

ABC Animal Hospital (12345)
123 Sesame St
New York, NY 12345
Phone: 555-123-4567
Veterinarian: Dr. Jane Smith

Lab Use Only

What if the affiliation does not appear on the requisition?

Order the test directly through VetConnect* PLUS:

1. Log on to vetconnectplus.com, click **Order New Diagnostics**, and then search for the patient or create a new patient record.
2. In the Client's Practice Affiliation box, select **Staff Member** or **Veterinarian**.
3. Click **Save and Select Tests** and then complete the order.
4. Check the requisition to ensure the practice affiliation is noted.

Note: When the result is returned, remember to process it as a "not requested" result.

Edit Patient

Client First Name: Caitlin
Client ID:

* Client Last Name: ROBAR
Client's Practice Affiliation: None, None, **Staff Member**, Veterinarian

* Patient Name: LOUIE
Gender: Female

Patient ID: 456778
* Birthdate: 06/15/2009

* Species: Canine
Age: 14 Years

Breed: Please select
Microchip #:

Save and Select Tests